

## TERMS AND CONDITIONS

### “FINDING UNCLE WHO? TRACING STORIES OF CLEMENTI” GIVEAWAY

#### Acceptance of Terms and Conditions

1. The “*Finding Uncle Who? Tracing Stories of Clementi*” Giveaway (the “**Giveaway**”) is organised by the National Heritage Board (the “**Organiser**”).
2. By submitting your entry for the Giveaway, you confirm that you have read, understood and agree to be bound by these terms and conditions, including any amendments thereto (the “**T&Cs**”).
3. The Organiser reserves the right to amend the T&Cs from time to time, and modify, cancel or suspend the Giveaway at its sole discretion at any time. Notice of any such amendments, cancellations or suspensions will be posted on [go.gov.sg/uncle-who-clementi](https://go.gov.sg/uncle-who-clementi) or @nhb\_sg on Instagram. The Organiser is not obliged to provide reasons for such modifications, cancellations or suspensions and shall not be liable for any payment or compensation to any person due to such changes.

#### Eligibility

4. The Giveaway is open to persons who are:
  - (a) Singapore citizens or Permanent Residents;
  - (b) above 18 years of age; and
  - (c) who are not employees of the Organiser, or the immediate family members of such employees.

#### Submission of Entries

5. The Giveaway is open for submission of entries from 7 March 2026, 0000h to 30 May 2026, 2359h (Singapore Time) (“**Giveaway Period**”).
6. To participate in the Giveaway, you must:
  - (a) access the “*Finding Uncle Who? Tracing Stories of Clementi*” website via [go.gov.sg/uncle-who-clementi](https://go.gov.sg/uncle-who-clementi) or through the link provided in the Organizer’s Instagram post on @nhb\_sg (the “**Website**”) which is developed and operated by the Organizer;
  - (b) complete both Trail 1 and Trail 2 of the “*Finding Uncle Who? Tracing Stories of Clementi*” by following the instructions on the Website, and collect two (2) different postcards from 2 different participating business establishments located along the trails. For the avoidance of doubt, completion of both Trail 1 and Trail 2 is mandatory to be eligible for the Giveaway (e.g. completion of Trails 1 and 3 only, Trails 1 and 4 only or Trails 1, 3 and 4 only will not be eligible for the Giveaway)-;
  - (c) take a clear photograph of yourself with the two (2) different postcards, take a screenshot of the final webpage for Trail 2, and submit both images to the Organiser via FormSG at <https://form.gov.sg/69720b417621e837dd8dc73f>; and
  - (d) complete the FormSG by providing your name and contact details as indicated in the FormSG.
7. Only one entry is allowed per person. If you submit multiple entries, only the first will be considered.

8. Entries must be submitted within during the Giveaway Period. Entries submitted after 2359h on 30 May 2026 will not be accepted.
9. By submitting an entry, which includes the photograph and screenshot as specified in Clause 6(b) above:
  - (a) you represent and warrant that the entry is original and you are the sole owner of the copyright and all other intellectual property rights in the entry;
  - (b) you grant the Organiser and any party authorised by the Organiser an irrevocable, worldwide, perpetual, royalty-free, non-exclusive right and licence to use the entry in any manner, for any of the Organiser's purposes including but not limited to publicity purposes, but otherwise excluding commercial purposes, in all forms of media including online;
  - (c) you agree that the Organiser will credit you in any use of the entry, and may disclose your name and particulars of the entry for publicity purposes;
  - (d) if the entry is selected, you also agree to cooperate and participate in publicity activities (including photographs, videos or interviews) if required by the Organiser; and
  - (e) you confirm that you are not in violation of any laws or regulations by entering the Giveaway.
10. The Giveaway is in no way sponsored, endorsed, administered by, or associated with Instagram, and you agree to release Instagram from any claims. Questions, comments or feedback relating to the Giveaway are to be addressed to the Organiser only and not to Instagram. You also acknowledge that by opening an account with and using the services, products or features of Instagram, you are responsible for complying with the terms and conditions of these platforms and the Organiser shall not be liable in any way whatsoever for such account and usage.

### **Selection of Winners and Prizes**

11. The Organizers will select the first one hundred (100) completed entries which meet the Giveaway criteria submitted to the Organiser via the FormSG at the end of the Giveaway Period.
12. Each winner will be entitled to receive a S\$20 Grab voucher (the "**Prize**").
13. The Organiser reserves the right to disqualify any entry which does not comply with the T&Cs or are deemed to be of poor quality, incomplete, illegible, incomprehensible, fraudulent, misleading, deceptive, defamatory or otherwise inappropriate in the sole and absolute opinion of the Organiser.
14. All decisions by the Organiser relating to the Giveaway are final. The Organiser is not obliged to provide reasons concerning the selection of the Giveaway winners or entertain any appeals whatsoever.
15. Winners will be notified by email, using the contact details provided in their submission.
16. Winners must acknowledge their win via email, which will provide further instructions on prize collection. Winners will be required to provide information as may be requested by the Organiser for verification purposes (including but not limited to, winners' full name, mobile number and email address, etc.).
17. If any winner cannot be contacted by the Organiser or does not respond to the notification by the Organiser within seven (7) days, the Organiser reserves the right to select a replacement winner

or forfeit the prize, and the originally selected winner shall not be entitled to any payment or compensation from the Organiser.

18. Prizes are non-negotiable, non-transferable, non-refundable and cannot be exchanged for cash. Unless otherwise stated, the winner is solely responsible for any and all taxes and/or fees as well as all additional costs that may be incurred in relation to the acceptance of the prize.
19. The Organiser makes no warranties, representations or guarantees either expressed or implied regarding any prize, including but not limited to any warranty of merchantability or fitness for a particular purpose.
20. The Organiser reserves the right to disqualify any Giveaway winners, forfeit and/or reclaim any prize at any time if the Organiser deems that there has been a breach of the T&Cs by any winner, whether discovered during or after the Giveaway Period.
21. The Organiser may in its sole and absolute discretion substitute, withdraw and/or cancel any prizes or make changes to the value and/or number of prizes at any time without prior notice. The Organiser is not obliged to provide reasons and shall not be liable for any payment or compensation to any person due to such changes.

### **Liability and Indemnity**

22. To the fullest extent permissible under law, the Organiser shall not be liable for any loss, damage, liability, injury or costs and expenses relating to any person's participation in the Giveaway, including but not limited to any changes to the prizes, disqualification of entries, any winner's acceptance and use of his/her prize and any delay, cancellation, failure or omission on the Organiser's part to carry out the Giveaway whether due to force majeure events or otherwise.
23. You agree to indemnify the Organiser and hold the Organiser harmless from and against all liabilities, losses, damages, proceedings, suits, actions, claims and demands, costs (including legal costs on a full indemnity basis) and expenses whatsoever suffered or incurred by the Organiser relating to or arising from or in connection with any breach of the T&Cs by you.

### **Personal Information**

24. You agree that the Organiser may collect, use and disclose your personal data as provided to the Organiser for (a) the purposes of administering the Giveaway and in relation to your participation in the same, (b) promotional, marketing and publicity purposes relating to the Giveaway and the Organiser generally, (c) for the Organiser's conduct of research, analysis and development activities (including data analytics, surveys and/or profiling) to enhance the Organiser's programme offerings and operations, and (d) for the Organiser's reference and archival purposes. If necessary, the Organiser may share this data with other Government agencies (or non-Government entities which have been authorised to carry out specific services by the Organiser) in order to serve you in the most efficient and effective way, unless such sharing is prohibited by legislation. For more details on our privacy policy, please refer to <http://www.nhb.gov.sg/contents/privacy-policy>.

### **Governing Law and Jurisdiction**

25. The T&Cs shall be governed by and construed in accordance with the laws of the Republic of Singapore for every purpose and you agree to submit to the exclusive jurisdiction of the Singapore courts.

*Version dated 28 February 2026. If you have any questions regarding the Giveaway, please send your inquiry to [nhb\\_youth\\_panel@nhb.gov.sg](mailto:nhb_youth_panel@nhb.gov.sg).*